



How to Ship a Car

Brief guidance for preparing the car for shipment, tracking during the transportation and receiving it at the destination

How to choose a shipping company?

- ▶ Search for “auto transport company” on Google, Yelp, Bing, Yahoo
- ▶ Choose the one with good credentials from previous clients
- ▶ Check if the agent is knowledgeable about the shipping route requested
- ▶ Ask if they shipped cars for the same route before
- ▶ Ask what advantages they offer
- ▶ Ask if they are licensed
- ▶ Learn if the rate includes all the fees
- ▶ Learn the conditions when the vehicle is covered under the insurance
- ▶ Go with the company satisfying above criteria

How to prepare the car for shipping

- ▶ Remove all self-installed gadgets (phone chargers, ash holders, displays)
- ▶ Remove all non-car related documents (business cards, receipts, checkbooks)
- ▶ Empty the car from personal belongings (bags, car seats)
- ▶ Wash the car thoroughly or have a car wash
- ▶ Surface of the should be clean for the condition report by a truck driver
- ▶ A truck driver perform a inspection for pre-existing damages on the vehicle (scratches, dents, chips, fades, gouges, rusts, cracks, loose and missing parts)
- ▶ Re-evaluate the marks on the report for correctness
- ▶ Make sure to receive a copy of the condition report from the driver

Check the status on ETA

- ▶ After shipping the car keep contact with the dispatcher and the truck driver
- ▶ Explain the conditions you or your assigned person can receive the vehicle
- ▶ Inform how much notice you need before receiving the vehicle
- ▶ Try to meet the driver at a bigger and wider parking lot to make the unloading safe and quick
- ▶ Before signing the vehicle receipt document, re-inspect the vehicle for any new damages. Use pick-up inspection report to match the damages
- ▶ If you find a new damage, instantly mark on the report then sign on the document (tiny scratches or lines occurred because of rocks flew off during transportation may not be covered on open auto transporters)